

MEETING OF THE NHERI USER FORUM COMMITTEE
January 17, 2024

MINUTES

In attendance- Idil, Mohammad, Antonio, Wei, Maggie, Stephanie Paal, Stephanie Pilkington, David, Esteban

1. Approval of meeting minutes from November 17, 2023.

Mohammad moved, Wei seconded, approved.

2. Report from Graduate Students Council

The proposal on GSC representative should have a 2 years term instead of 1 is approved.

3. Report from User Satisfaction Survey committee

Report got finalized, circulated, and published on the website. Maggie gave a presentation of the findings to the NCO earlier in January. She will also be presenting to the council in February.

Julio made a great point to Maggie that we consistently discuss response rates overall as being low, but there isn't actually much information in evaluation literature about evaluating a group like the NHERI network. Maggie will work on finding a better way to justify and defend the response rate we receive from this group given the structure of it and how diffuse it is. There have been slight modifications to the instrument from year to year in the past, but several measures have remained consistent. We pushed to remain consistent to evaluate user satisfaction over time.

The evaluation subcontract with Maggie has expired. UF needs to decide if we want to renew the contract.

Mohammad- we would love to continue the contract.

Antonio- UF needs to decide who will run the User Satisfaction survey. NCO is also open to any new initiatives that comes from UF in addition to User Satisfaction survey.

UF voted and decided to continue with Maggie. Mohammad will let the NCO know this Friday that we would like to continue with Maggie. After that, Maggie will need to submit a budget and description of the work to be approved by NCO.

Wei asked Maggie if Maggie thinks there are any particular questions that would

raise a concern because the majority of the responses were very positive.

Maggie- there is nothing concerning but there are some noteworthy things that there are a couple concerns that come up from year to year. However, these concerns are not necessarily NHERI network challenges but more related to data download and upload speeds, standardization across indexing data etc. It may worth thinking creatively about them as we are nearing the end of the project. Another interesting point was the amount of actionable feedback that we received this year, which was more than what we received in previous years. Visiting those actionable feedback maybe an option.

Wei- It will be useful for the PIs to read that feedback as well.

4. Report from NCO representatives

There was a meeting in mid-December. David and Mohammad attended the meeting. The Science Plan is published.

5. Report from ECO representatives

ECO met in December and talked about CIMER, how to be a better mentor, what needs to be told to REU students to make them more effective and efficient while being a better mentor in the process.

6. Report from Facilities Scheduling representatives

No updates.

7. Report from Technology Transfer representatives

No updates.

8. Report from Communication and Outreach Subcommittee

No updates. The committee will meet next Monday.

9. Other discussions

Adjourned at 12:58 pm Pacific Time.